The Measurement of Business Capital, Income and Performance

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IX. Benchmarking and the Nonparametric Approach to Performance Measurement

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1. Introduction

Data Envelopment Analysis or (DEA) is the term used by Charnes and Cooper (1985) and their co-workers to denote an area of analysis which is called the nonparameteric approach to production theory[1] or the measurement of the efficiency of production[2] by economists.

In section 2, we will provide an introduction to the theory of benchmarking and the measurement of relative efficiency of production units. Section 3 develops measures of relative efficiency that use only quantity data. These measures are particularly useful in the context of measuring the efficiency of government owned enterprises or units of the general government sector that deliver services to the public for free or for prices that do not reflect costs of production. Efficiency measures that use only quantity data (and not price data) are also useful in the regulatory context.[3] Section 4 develops measures of relative efficiency for production units in the same industry where reliable price and quantity data are available for the units in the sample. Section 5 notes some relationships between the various efficiency measures developed in the previous two sections.

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[1] See Hanoch and Rothschild (1972), Diewert (1981), Diewert and Parkan (1983) and Varian (1984). It should be noted that in recent times, the term "nonparametric approach to production theory" has sometimes included index number methods for defining the relative efficiency of production units.
[2] See Farrell (1957), Afriat (1972), Färe and Lovell (1978), Färe, Grosskopf and Lovell (1985) and Coelli, Prasada Rao and Battese (1997). The last two books provide a good overview of the subject.
[3] See Diewert (1981).

For applications of benchmarking to improve the efficiency of utilities or government enterprises, see Zeitsch, Lawrence and Salerian (1994), Lawrence (1995)(1998), Zeitsch and Lawrence (1996), Lawrence, Houghton and George (1997) and Swan, Lawrence and Zeitsch (2000).[4] One very useful aspect of these benchmarking studies is that the most efficient production unit is identified by the technique so that the less efficient production units can then examine the production techniques used by the efficient unit in order to boost their own performance.

Mendoza (1989) undertook an empirical comparison of 3 different methods for measuring productivity change in the context of time series data for Canada.   The 3 different methods of comparison she considered were: (i) a nonparametric or DEA method; (ii) traditional index number methods and (iii) an econometric method based on the estimation of a unit profit function.[5] In section 6 we will compare the DEA and index number approaches to efficiency measurement using some aggregate Canadian data.

Drawing on the empirical and theoretical results reviewed in the previous sections, in section 7 we compare the advantages and disadvantages of DEA methods for measuring the relative efficiency of production units with the more traditional index number and econometric methods.

2. An Introduction to the Nonparametric Measurement of Efficiency

The basic idea in the case of similar firms producing one output and using 2 inputs is due to Farrell (1957; 254). Let there be K firms, denote the output of firm k by $y^k \geq 0$ and denote the amounts of inputs 1 and 2 used by firm k by $x_1^k \geq 0$ and $x_2^k \geq 0$ respectively, for k = 1,2, . . ., K. Calculate the *input-output coefficients* for each firm defined by x_1^k/y^k and x_2^k/y^k for k = 1, 2, . . ., K. Now plot these pairs of input output coefficients in a two dimensional diagram as in Figure 1 where we have labeled these pairs as the points P^1, P^2, . . ., P^5 (so that K = 5).

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[4] See also many of the studies in Fox (2002). Another very useful reference to DEA is the Steering Committee for the Review of Commonwealth/State Service Provision (1997). This study was largely written by Denis Lawrence.

[5] For material on variable and unit profit functions, see Diewert (1973) (1974) and Diewert and Wales (1992). Coelli, Prasada Rao and Battese (1997) also compared the three approaches to the measurement of efficiency. Balk (1998; 179-209) also compared the three approaches. Diewert (1980) was perhaps the first to contrast the three approaches and he also included a fourth approach: the Divisia approach. The index number approach was reviewed in detail by Diewert and Nakamura (2003).
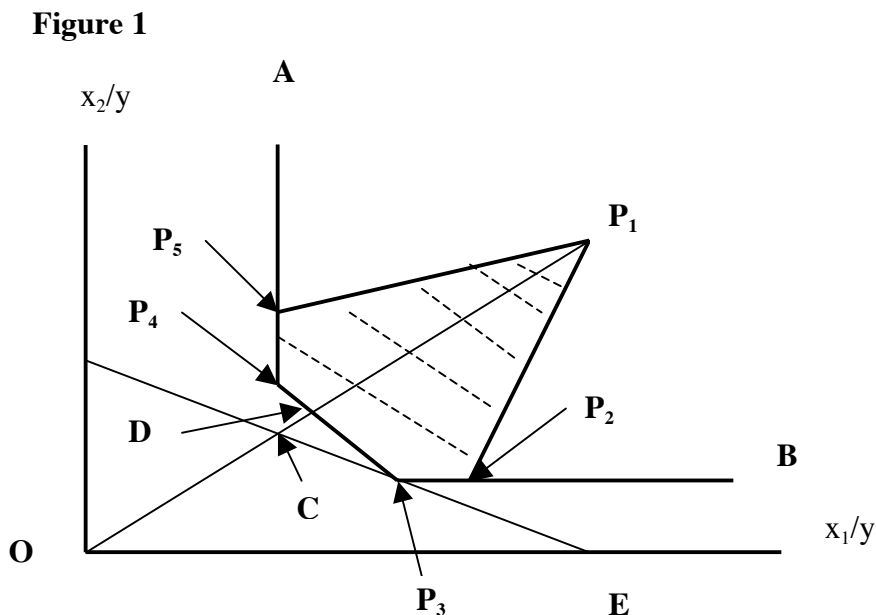
Figure 1

The convex hull of the 5 data points P^1, . . ., P^5 in Figure 1 is the shaded set: it is the set of all non-negative weighted averages of the 5 points where the weights sum up to 1. The convex free disposal hull of the original 5 points is the shaded set plus all of the points that lie to the north and east of the shaded set. Farrell took the boundary or frontier of this set as an approximation to the unit output isoquant of the underlying production function.[6] In Figure 1, this frontier set is the piecewise linear curve AP^4P^3B. The *Farrell technical efficiency* of the point P^1 was defined to be the ratio of distances OD/OP^1, since this is the fraction (of both inputs) that an efficient firm could use to produce the same output as that produced by Firm 1. A point P^i is regarded as being *technically efficient* if its technical efficiency is unity.

Farrell (1957; 254) noted the formal similarity of his definition of technical efficiency to Debreu's (1951) coefficient of resource utilization.

Farrell (1957; 255) also defined two further efficiency concepts using a diagram similar to Figure 1. Suppose Firm 1 faced the fixed input prices w_1 and w_2 for the two inputs. Then we could form a family of isocost lines with slope $- w_1/w_2$ and find the lowest such isocost line that is just tangent to the free disposal convex hull of the 5 points. In Figure 1, this is the line CE which is tangent to the point P^3. Farrell noted that even if the point P^1 were shrunk in towards the origin to end up at the technically efficient point D, the resulting point would still not be the cost minimizing input combination (which is at P^3). Thus Farrell defined the *price efficiency* of P^1 as the ratio of distances OC/OD. Finally, Farrell (1957; 255) defined the *overall efficiency* of Firm 1 as the ratio of distances

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[6] Farrell (1957; 254) was assuming constant returns to scale in this part of his paper.

OC/OP[1]. This measure incorporates both technical and allocative inefficiency. A point P^i is *overall efficient* if its overall efficiency is unity.

There is a problem with Farrell's measure of technical efficiency: Farrell's definition makes the points P^2 and P^5 in Figure 1 technically efficient when it seems clear that they are not: P^2 is dominated by P^3 which uses less of input 1 to produce the same output and P^5 is dominated by P^4 which uses less of input 2 to produce the same output. Charnes, Cooper and Rhodes (1978; 437) and Färe and Lovell (1978; 151) both noticed this problem with Farrell's definition of technical efficiency and suggested remedies. However, in the remainder of this chapter we will stick with Farrell's original definition of technical efficiency, with a few modifications to cover the case of many outputs.

Farrell's basic ideas outlined above for the case of a one output, constant returns to scale technology can be generalized in several ways: (i) we can relax the assumption of constant returns to scale; (ii) we can extend the analysis to the multiple output, multiple input case; (iii) we can generalize the analysis to cover situations where it is reasonable to assume profit maximizing behaviour (or partial profit maximizing behaviour) rather than cost minimizing behaviour and (iv) we can measure inefficiency in different metrics (i.e., instead of measuring technical inefficiency in terms of a proportional shrinkage of the input vector, we could choose to measure the inefficiency in terms of a basket of outputs or a basket of outputs and inputs). Drawing on the work of Mendoza (1989) and others, we shall indicate how the above generalizations (i)-(iii) can be implemented for the case of technologies that produce only 2 outputs and utilize only 2 inputs. The generalization to many outputs and inputs is straightforward. Section 3 below covers approaches that use only quantity data while section 4 describes approaches that utilize both price and quantity data. Section 5 draws on the results of the previous two sections and notes some interesting general relationships between various measures of efficiency loss. Of particular interest is a Le Chatelier Principle for measures of allocative inefficiency.

3. Efficiency Tests Using Only Quantity Data

3.1 The Case of a Convex Technology

Suppose that we have quantity data on K production units that are producing 2 outputs using 2 inputs. Let $y_m^k \geq 0$ denote the amount of output m produced by each production unit (or firm or plant) j for m = 1, 2, and let $x_n^k \geq 0$ denote the amount of input n used by firm k for n = 1, 2 and k = 1, 2, . . ., K.

We assume that each firm has access to the same basic technology except for efficiency differences. An approximation to the basic technology is defined to be the convex free disposal hull of the observed quantity data $\{(y_1^k, y_2^k, x_1^k, x_2^k) : k = 1, ..., K\}$. This technology assumption is consistent with decreasing returns to scale (and constant returns to scale) but it is *not* consistent with increasing returns to scale.

It is necessary to specify a *direction* in which possible inefficiencies are measured; i.e., do we measure the inefficiency of observation i in terms of output m or input n or some

combination of outputs and inputs? Mendoza's (1989) methodology allowed for an arbitrary efficiency direction[7] but for simplicity, we will restrict ourselves to the Debreu (1951) – Farrell (1957) direction; i.e., we shall measure the inefficiency of observation i by the smallest positive fraction δ_i^* of the ith input vector (x_1^i, x_2^i) which is such that $\{(y_1^k, y_2^k, \delta_i^* x_1^k, \delta_i^* x_2^k)$ is on the efficient frontier spanned by the convex free disposal hull of the K observations. If the ith observation is efficient relative to this frontier, then $\delta_i^* = 1$; the smaller δ_i^* is, then the lower is the efficiency of the ith observation. The number δ_i^* can be determined as the optimal objective function of the following linear programming problem:[8]

$$(1) \quad \delta_i^* = \min{}_{\delta i \geq 0, \lambda 1 \geq 0, \ldots, \lambda K \geq 0} \{\delta_i : \Sigma_{k=1}^{K} y_1^k \lambda_k \geq y_1^i ;$$
$$\Sigma_{k=1}^{K} y_2^k \lambda_k \geq y_2^i ;$$
$$\Sigma_{k=1}^{K} x_1^k \lambda_k \leq \delta_i x_1^i ;$$
$$\Sigma_{k=1}^{K} x_2^k \lambda_k \leq \delta_i x_2^i ;$$
$$\Sigma_{k=1}^{K} \lambda_k = 1\}.$$

Thus we look for a convex combination of the K data points that can produce at least the observation i combination of outputs (y_1^i, y_2^i) and use only δ_i times the observation i combination of inputs (x_1^i, x_2^i). The smallest such δ_i is δ_i^*.

The linear programming problems (1) are run for each observation i and the resulting $\delta_i^* \geq 0$, serves to measure the relative efficiency of observation i; if $\delta_i^* = 1$, then observation i is efficient. At least one of the K observations will be efficient.

We turn now to the corresponding linear program that tests for efficiency under the maintained hypothesis that the underlying technology is subject to constant returns to scale (in addition to being convex).

3.2 The Case of a Convex, Constant Returns to Scale Technology

In this case, the approximation to the underlying technology set is taken to be the free disposal hull of the convex cone spanned by the K data points. The efficiency of observation i is measured by the positive fraction δ_i^{**} of the ith input vector (x_1^i, x_2^i) which is such that $\{(y_1^k, y_2^k, \delta_i^{**} x_1^k, \delta_i^{**} x_2^k)$ is on the efficient frontier spanned by the conical convex free disposal hull of the K observations. The efficiency of the ith observation relative to this technology set can be calculated by solving the following linear program:[9]

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[7] See Mendoza (1989; 25-30).

[8] See Mendoza (1989; 30) for a general version of Test 1. The use of linear programming techniques to calculate nonparametric efficiencies was first suggested by Hoffman (1957; 284) and first used by Farrell and Fieldhouse (1962). Related tests are due to Afriat (1972; 571) and Diewert and Parkan (1983; 141).

[9] See Mendoza (1989; 44) for a general version of this test that allows for arbitrary directions for the ith observation to be contracted to the efficient production frontier. Here we use the Debreu (1951) proportional input direction. For related versions of this test, see Hanoch and Rothschild (1972; 268-270)

(2) $\delta_i^{**} = \min_{\delta_i \geq 0, \lambda^1 \geq 0, \ldots, \lambda^K \geq 0} \{\delta_i$ subject to: $\Sigma_{k=1}^{K} y_1^{k} \lambda_k \geq y_1^{i}$;

$$\Sigma_{k=1}^{K} y_2^{k} \lambda_k \geq y_2^{i} \, ;$$
$$\Sigma_{k=1}^{K} x_1^{k} \lambda_k \leq \delta_i x_1^{i} \, ;$$
$$\Sigma_{k=1}^{K} x_2^{k} \lambda_k \leq \delta_i x_2^{i} \}.$$

Note that the LP (2) is the same as (1) except that the constraint $\Sigma_{k=1}^{K} \lambda_k = 1$ has been dropped. Thus the optimal solution for (1) is feasible for (2) and thus $\delta_i^{**} \leq \delta_i^{*}$; i.e., the constant returns to scale measure of efficiency for observation i will be equal to or less than the convex technology measure of inefficiency for observation i.

We turn now to models that are consistent with increasing returns to scale.

3.3 Quasiconcave Technologies

We first need to define what we mean by a production possibilities set $L(y_1)$ that is conditional on an amount y_1 of output 1. Let S be the set of feasible outputs and inputs. Then $L(y_1)$ is defined to be the set of (y_2, x_1, x_2) such that (y_1, y_2, x_1, x_2) belongs to S; i.e., $L(y_1)$ is the set of other outputs y_2 and inputs x_1 and x_2 that are consistent with the production of y_1 units of output 1. We assume that the family of production possibilities sets $L(y_2)$ has the following three properties: (i) for each $y_1 \geq 0$, $L(y_1)$ is a closed, convex set;[10] (ii) if $y_1' \leq y_1''$, then $L(y_1'')$ is a subset of $L(y_1')$ and (iii) the sets $L(y_1)$ exhibit free disposal.

For each observation i, define the following set of indexes:

(3) $I_1^{i} \equiv \{k : y_1^{k} \geq y_1^{i}, k = 1, 2, \ldots, K\}$;

i.e., I_1^{i} is the set of observations k such that the amount of output 1 produced by observation k is equal to or greater than the amount of output 1 produced by observation i. Note that observation i must belong to I_1^{i}.

Given our assumptions on the underlying technology, it can be seen that the free disposal convex hull of the points $(y_2^{j}, x_1^{j}, x_2^{j})$, $j \in I_1^{i}$, forms an approximation to the set $L(y_1^{i})$. The frontier of this set is taken to be the efficient set. As usual, we measure the efficiency of observation i by the positive fraction δ_i^{***} of the ith input vector (x_1^{i}, x_2^{i}) which is such that $\{(y_2^{k}, \delta_i^{***} x_1^{k}, \delta_i^{***} x_2^{k})$ is on the efficient frontier defined above. The number can be calculated by solving the following linear program:[11]

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and Diewert and Parkan (1983; 142). The one output version of this test is due to Farrell (1957; 258), Farrell and Fieldhouse (1962; 264) and Afriat (1972; 573).

[10] If we represent the underlying technology by means of the production function $y_1 = f(y_2, x_1, x_2)$, assumption (i) implies that f is a quasiconcave function.

[11] See Mendoza (1989; 54) for a general version of (4) which she called Test 3. The one output quasiconcavity test is due to Hanoch and Rothschild (1972; 259-261). Diewert (1980; 264)(1981) and Diewert and Parkan (1983; 140) developed alternative methods for dealing with a quasiconcave technology but the present method seems preferable.

(4) $\delta_i^{***} = \min_{\delta_i \geq 0, \lambda_1 \geq 0, \ldots, \lambda_K \geq 0} \{\delta_i :$ $\Sigma_{k \in I_1^i} y_2^k \lambda_k \geq y_2^i$;

$\Sigma_{k \in I_1^i} x_1^k \lambda_k \leq \delta_i x_1^i$;

$\Sigma_{k \in I_1^i} x_2^k \lambda_k \leq \delta_i x_2^i$;

$\Sigma_{k \in I_1^i} \lambda_k = 1\}$.

On the left hand side of each constraint in (4), the indexes k must belong to the index set I_1^i defined by (3) above.

Denote the optimal λ_k for (4) above by λ_k^{***} for $k \in I_1^i$. By the last constraint in (4), we have

(5) $\Sigma_{k \in I_1^i} \lambda_k^{***} = 1.$

Using definition (3), $\lambda_k^{***} \geq 0$ and (5), it can be seen that

(6) $\Sigma_{k \in I_1^i} y_1^k \lambda_k^{***} \geq y_1^i.$

Using (1), (4) and (6), we see that the optimal solution for (4) is feasible for (1) and thus we must have $\delta_i^* \leq \delta_i^{***}$. Recall that we showed that $\delta_i^{**} \leq \delta_i^*$ and so we have

(7) $0 \leq \delta_i^{**} \leq \delta_i^* \leq \delta_i^{***}.$ (7)

Thus the efficiency measures generally *increase* (or remain constant) as we make *weaker* assumptions on the underlying technology: the biggest efficiency measure δ_i^{***} corresponds to a quasiconcave (in output 1) technology, the next measure δ_i^* corresponds to a convex technology, and the smallest efficiency measure δ_i^{**} corresponds to a constant returns to scale convex technology.

In definition (3) and in the LP (4), output 1 was singled out to play a special role. Obviously, analogues to (3) and (4) could be constructed where output 2 played the asymmetric role. In this latter case, the underlying technological assumption is that the $y_2 = f(y_1, x_1, x_2)$ production function is quasiconcave. This is a somewhat different technological assumption than our initial one, but both assumptions are consistent with an increasing returns to scale technology.[12]

This completes our overview of nonparametric efficiency tests that involve the use of quantity data. We now turn to tests that involve both price and quantity data so that overall efficiency measures can be constructed in place of the technical efficiency measures of this section.

4. Efficiency Tests Using Price and Quantity Data

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[12] Mendoza's (1989; 54) Test 3 can also be modified to model quasiconcave technologies of the form $x_1 = g(y_1, y_2, x_2)$, where g is now a factor requirements function.

4.1 The Convex Technology Case

We make the same assumptions on the underlying technology as in section 3.1 above. However, we now assume that each producer may be either minimizing cost or maximizing profits.[13] We consider each case in turn.

Case (i): Cost Minimization:

We assume that producer k faces the input prices (w_1^k, w_2^k) for the two inputs. To determine whether producer i is minimizing cost subject to our convex technology assumptions, we solve the following linear program:[14]

$$(8) \quad \min_{\lambda^1 \geq 0, \ldots, \lambda^K \geq 0} \{w_1^i(\Sigma_{k=1}^K x_1^k \lambda_k) + w_2^i(\Sigma_{k=1}^K x_2^k \lambda_k) : \Sigma_{k=1}^K y_1^k \lambda_k \geq y_1^i ;$$
$$\Sigma_{k=1}^K y_2^k \lambda_k \geq y_2^i ;$$
$$\Sigma_{k=1}^K \lambda_k = 1\}$$

$$(9) \qquad \equiv \varepsilon_i^* [w_1^i x_1^i + w_2^i x_2^i].$$

The meaning of (9) is that we define the overall efficiency measure ε_i^* for observation i by equating (9) to the optimized objective function in (8). If we set $\lambda_i = 1$ and the other $\lambda_k = 0$, we have a feasible solution for (8) which yields a value of the objective function equal to $w_1^i x_1^i + w_2^i x_2^i$. Thus $0 < \varepsilon_i^* \leq 1$. The number ε_i^* can be interpreted as the fraction of (x_1^i, x_2^i) which is such that $\varepsilon_i^*(x_1^i, x_2^i)$ on the minimum cost isocost line for observation i; i.e., ε_i^* is an analogue to the overall efficiency measure OC/OP[1] which occurred in Figure 1.

Comparing (1) and (8), it can be seen that the optimal λ_k^* solution for (1) is a feasible solution for (8) and thus:

$$(10) \quad 0 < \varepsilon_i^* \leq \delta_i^* .$$

The second inequality in (10) simply reflects the fact that overall efficiency ε_i^* is equal to or less than technical efficiency δ_i^* (recall Figure 1 again).

Case (ii): *Profit Maximization*:

We now assume that firm i also faces the positive output prices (p_1^i, p_2^i) for the two outputs. To determine whether producer i is maximizing profits subject to our convex technology assumptions; we solve the following linear program:[15]

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[13] In contrast to the technical efficiency measures defined in section 2 where at least one observation had to be efficient (with an efficiency score of 1), in this section, it can be the case that no observation is efficient.
[14] See Mendoza (1989; 67) for a general version of (8) which she calls Test 4.
[15] This is Mendoza's (1989; 88) Test 7. It is also a special case of her Test 4. Since there is only one constraint in the problem, the solution to (11) is $\max_k \{\Sigma_{m=1}^2 p_m^i y_m^k - \Sigma_{n=1}^2 w_n^i x_n^k ; k = 1,2,\ldots,K\}$. For related tests, see Afriat (1972; 594) for the single output case and Hanoch and Rothschild (1972; 268-270) and Diewert and Parkan (1983; 151) for the multiple output case.

(11) $\max_{\lambda^1 \geq 0, \ldots, \lambda^K \geq 0} \{\Sigma_{m=1}^2 p_m^i (\Sigma_{k=1}^K y_m^k \lambda_k) - \Sigma_{n=1}^2 w_n^i (\Sigma_{k=1}^K x_n^k \lambda_k) : \Sigma_{k=1}^K \lambda_k = 1\}$

(12) $\qquad\qquad\qquad \equiv p_1^i y_1^i + p_2^i y_2^i - \alpha_i^* [w_1^i x_1^i + w_2^i x_2^i].$

Equating (11) to (12) defines the efficiency measure α_i^* for observation i. If we set $\lambda_i = 1$ in (11) and the other $\lambda_k = 0$, we obtain a feasible value for the objective function equal to $p_1^i y_1^i + p_2^i y_2^i - [w_1^i x_1^i + w_2^i x_2^i]$. Thus $\alpha_i^* \leq 1$. If $\alpha_i^* = 1$, then observation i is efficient relative to our assumptions on the technology and relative to the hypothesis of complete profit maximization. The interpretation of α_i^* is similar to that of ε_i^* defined above by (9).

It can be seen that the optimal $\lambda_k^* = 0$ solution to (8) is feasible for (11). Using this fact and the inequalities in (8), we have:[16]

(13) $\alpha_i^* \leq \varepsilon_i^*$.

Thus when we assume that the underlying technology set is convex and calculate the efficiency of observation i, ε_i^*, under the assumption of cost minimizing behavior and compare this efficiency level to the relative efficiency of observation i, α_i^*, calculated under the assumption of profit maximizing behavior, we find that the relative efficiency level under the profit maximizing assumption will be equal to or less than the relative efficiency level under the cost minimizing assumption.

We now turn to the corresponding linear programs that test for the efficiency of observation i under the maintained hypothesis that the underlying technology is subject to constant returns to scale.

4.2 The Convex Conical Technology Case

Case (i): *Cost Minimization*:

Guided by the results of section 2.2, it can be seen that all we have to do is to drop the constraint $\Sigma_{k=1}^K \lambda_k = 1$ from (8). The resulting optimized objective function is set equal to $\varepsilon_i^{**} [w_1^i x_1^i + w_2^i x_2^i]$. Since the new LP has one less constraint than (8), it will generally attain a smaller optimized objective function and so ε_i^{**} will generally be smaller than ε_i^*; i.e.,

(14) $\varepsilon_i^{**} \leq \varepsilon_i^*.$

By comparing the new LP to (2), we can also show

(15) $\delta_i^{**} \geq \varepsilon_i^{**}$.

The inequality (14) shows that making *stronger* assumptions on the underlying technology tends to *decrease* the efficiency measure; i.e., the constant returns to scale

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[16] Mendoza (1989; 76-77) showed this.

measure of the efficiency of observation i, ε_i^{**}, will be equal to or less that the convex technology measure of the efficiency of observation i, ε_i^*. The inequality (15) shows that assuming cost minimizing behaviour tends to decrease the efficiency of observation i, ε_i^{**}, compared to the measure of technical efficiency that we obtained earlier for observation i, δ_i^{**}.[17]

Case (ii): Profit Maximization:

As in section 2.2, we could approximate the underlying technology set by the free disposal hull of the convex cone spanned by the K data points. To determine whether observation i is on the frontier of this set, we could attempt to solve the LP problem (11) after dropping the constraint $\Sigma_{k=1}^K \lambda_k = 1$. Unfortunately, the resulting optimal objective function is either 0 or plus infinity. Hence a different approach is required.

In order to obtain an operational approach, we consider a *conditional profit maximization problem* in place of the full profit maximization problem that appears in the objective function of (11); i.e., we allow firm i to maximize profits but we assume that the level of one input is *fixed* in the short run. Thus if the fixed input is input 2, to determine whether producer i is maximizing (variable) profits subject to our convex, conical technology assumptions, we solve the following linear programming problem:[18]

$$(16) \quad \max_{\lambda_1 \geq 0 \lambda_2 \geq 0,\dots,\lambda_K \geq 0} \{\Sigma_{m=1}^2 p_m^i(\Sigma_{k=1}^K y_m^k\lambda_k) - \Sigma_{n=1}^2 w_n^i(\Sigma_{k=1}^K x_1^k\lambda_k) : \Sigma_{k=1}^K x_2^k\lambda_k \leq x_2^i\}$$

$$(17) \qquad\qquad = \max_k \{[\Sigma_{m=1}^2 p_m^i y_m^k - (\Sigma_{n=1}^2 w_n^i x_1^k)][x_2^i/x_2^k] : k = 1,2,\dots,K\}^{19}$$

$$(18) \qquad\qquad \equiv p_1^i y_1^i + p_2^i y_2^i - \alpha_i^{**}[w_1^i x_1^i + w_2^i x_2^i]$$

where (18) serves to define the observation i efficiency measure α_i^{**}. Note that $\lambda_i = 1$ and the other $\lambda_k = 0$ is a feasible solution for (16) and this implies that $\alpha_i^{**} \leq 1$.[20]

The simple maximization problem defined by (17) can be written in the following instructive way:

$$(19) \quad \max_k \{[\Sigma_{m=1}^2 p_m^i y_m^k - (\Sigma_{n=1}^2 w_n^i x_1^k)][x_2^i/x_2^k] : k = 1,2,\dots,K\}$$
$$= x_2^i \max_k \{\Sigma_{m=1}^2 p_m^i [y_m^k/x_2^k] - (\Sigma_{n=1}^2 w_n^i [x_n^k/x_2^k]) : k = 1,2,\dots,K\}.$$

Note that the points $[y_1^k/x_2^k, y_2^k/x_2^k, x_1^k/x_2^k, x_2^k/x_2^k] = [y_1^k/x_2^k, y_2^k/x_2^k, x_1^k/x_2^k, 1]$ are feasible output and input vectors under our constant returns to scale assumption but where the amount of input 2 is fixed at the level 1. Thus the maximization problem in (19) scales each observed output-input vector k so that the resulting scaled last input level is equal to 1 and then we take the output and input prices faced by production unit i, $[p_1^i, p_2^i, w_1^i,$

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[17] These results and the appropriate general test may be found in Mendoza (1989; 78), which she called Test 5.

[18] The constraint in (16) will hold as an equality in the optimal solution. Hence the nonnegative λ_k^* which solve (16) serve to define a weighted combination of the K data points which uses the observation i amount of input 2, x_2^i, and maximizes profits at the prices of observation i.

[19] We require $x_2^k > 0$ for $k = 1,2,\dots,K$ in order to derive (17) from (16).

[20] A sufficient condition to ensure that the solution to (16) is finite is $x_2^k > 0$ for $k = 1,\dots,K$.

w_2^i], evaluate unit profits at these prices for each scaled output-input vector k, $p_1^i[y_1^k/x_2^k]$ + $p_2^i[y_2^k/x_2^k] - w_1^i[x_1^k/x_2^k] - w_2^i[x_1^k/x_2^k]$, take the maximum over k of these hypothetical profits and then scale the resulting hypothetical profits by the observation i level of the "fixed" input, which is equal to x_2^i.

Comparison of (2) and (16) shows that the optimal solution to (2) generates a feasible solution for (16) and thus

$$(20) \quad \delta_i^{**} \geq \alpha_i^{**} ; \tag{20}$$

i.e., the observation i technical efficiency measure δ_i^{**} is always equal to or greater than the overall observation i (conditional on input 2) profit maximization efficiency measure α_i^{**}.

Since the LP problem (16) does not simply drop the constraint $\Sigma_{k=1}^K \lambda_k = 1$, the single constraint in the convex technology LP problem (11), we cannot develop an inequality between the solution to (16) and the solution to (11). However, since both problems use *all* of the price and quantity data pertaining to the K observations, typically the solutions to (11) and (16) will be similar in that the efficiencies generated by these models will tend to be much lower than the technical efficiencies generated by the models presented in section 3.

4.3 The Quasiconcave Technology Case

We consider only the cost minimization case.[21]

We make the same technology assumptions as were made in section 3.3. Recall the index set I_i^1 defined by (3). To determine whether producer i is minimizing cost subject to our quasiconcave technology in output 1 assumption, we solve the following linear program:

$$(21) \quad \min_{\lambda_1 \geq 0 \lambda_2 \geq 0, \dots, \lambda_K \geq 0} \{ w_1^i(\Sigma_{k \in I^i} x_1^k \lambda_k) + w_2^i(\Sigma_{k \in I^i} x_2^k \lambda_k) : \Sigma_{k \in I^i} y_2^k \lambda_k \geq y_2^i ;$$
$$\Sigma_{k \in I^i} \lambda_k = 1 \}$$

$$(22) \qquad\qquad\qquad \equiv \varepsilon_i^{***}[w_1^i x_1^i + w_2^i x_2^i]$$

As usual, ε_i^{***} is our measure of overall efficiency for observation i under our present assumptions on the technology and on the producer's behaviour. Since the index i belongs to the index set I_i^1 (recall (3)), it can be seen that $\lambda_i = 1$ and the other $\lambda_k = 0$ is feasible for the LP(21) and gives rise to the feasible value for the objective function equal to $w_1^i x_1^i + w_2^i x_2^i$. Thus $\varepsilon_i^{***} \leq 1$. It is also possible to see that the optimal δ_i^{***}, λ_i^{***} solution to (4) is a feasible ε_i, λ_k solution for (21). Thus

$$(23) \quad 0 \leq \varepsilon_i^{***} \leq \delta_i^{***} ;$$

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[21] Mendoza (1989; 83) considered more general cases in her Test 6.

i.e., the (quasiconcave in output 1) cost minimizing overall efficiency for observation i, ε_i^{***}, will be equal to or less than the corresponding (quasiconcave in output 1) technical efficiency loss for observation i, δ_i^{***}.

Comparing (21) with (8) and using the definition of the index set I_1^i (recall (3)), it can be seen that the optimal λ_k^{***}, ε_i^{***} solution for (21) is a feasible solution for (8).[22] Thus

$$(24) \quad \varepsilon_i^{***} \geq \varepsilon_i^* ; \tag{24}$$

i.e., the observation i efficiency measure assuming a quasiconcave technology and cost minimizing behaviour ε_i^{***} will be equal to or greater than the observation i efficiency measure assuming a convex technology and cost minimizing behaviour ε_i^*.

5. Relationships between the Efficiency Measures

The inequalities derived in the previous two sections can be summarized by two rules. Note that all efficiency measures are measured in the same metric.

Rule 1: The nonparametric efficiency measures tend to *fall* as we make more restrictive technological assumptions; i.e., the quasiconcave technology efficiency measure will be equal to or greater than the corresponding convex technology efficiency measure which in turn will be equal to or greater than the corresponding convex conical technology loss measure.

Rule 2: The nonparametric efficiency measures tend to *fall* as we assume optimizing behaviour over a larger number of goods; i.e., the technical efficiency measure will be equal to or greater than the corresponding cost minimizing efficiency measure which will be equal to or greater than the corresponding profit maximizing efficiency measure. This is Mendoza's (1989; 76-77) Le Chatelier Principle for measures of allocative efficiency.

We illustrate some of the above points using some Canadian data in the following section.

6. An Empirical Comparison of Alternative Efficiency Measures for Canada

We use National Accounts and OECD data for Canada for the years 1980-2004 in order to illustrate the above programs.[23] Producer data on three (net) outputs and two primary inputs are used. The three net outputs are: domestic output, y_1 (C + G +I); exports, y_2; and minus imports, y_3. The two primary inputs are: labour, x_1 and reproducible capital, x_2. These data are listed below in Table 1.[24]

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[22] Using definition (3), $\lambda_k^{***} \geq 0$ and (5), it can be seen that $\sum_{k \in I_1^i} y_1^k \lambda_k^{***} \geq y_1^i$.

[23] We did not compute the quasiconcavity efficiencies since these tend to be close to 1 and are not very informative.

[24] See Diewert (2005) for a description of how the data were constructed.

Table 1: Quantity Data on Net Outputs and Primary Inputs for Canada, 1980-2004

Year	y_1	y_2	y_3	x_1	x_2
1980	88.22	23.23	−25.38	42.36	36.83
1981	91.73	23.62	−26.02	44.11	38.24
1982	85.45	23.20	−21.80	42.68	40.07
1983	89.07	24.63	−24.01	42.90	40.60
1984	93.38	29.21	−28.12	43.97	41.52
1985	98.49	30.63	−30.48	45.27	42.82
1986	101.71	31.97	−32.68	46.76	44.38
1987	106.53	32.95	−34.43	47.92	46.02
1988	112.55	35.95	−39.10	49.44	48.04
1989	116.91	36.24	−41.39	50.53	50.46
1990	116.22	37.97	−42.23	50.88	53.07
1991	114.12	38.66	−43.28	49.91	54.92
1992	114.44	41.45	−45.31	49.47	56.14
1993	115.95	45.97	−48.66	49.68	57.03
1994	119.46	51.83	−52.58	50.64	57.94
1995	121.39	56.22	−55.60	51.60	59.29
1996	122.85	59.40	−58.42	51.87	60.72
1997	130.60	64.35	−66.78	52.95	62.06
1998	133.68	70.18	−70.19	54.25	64.51
1999	139.19	77.75	−75.66	55.87	66.80
2000	145.42	84.61	−81.75	57.50	69.42
2001	147.83	81.96	−77.62	58.36	72.42
2002	155.53	82.19	−78.29	59.70	74.95
2003	162.32	81.51	−82.07	60.93	77.73
2004	168.06	85.49	−88.78	61.75	80.95

The corresponding producer prices, p_1, p_2, p_3 for net outputs and w_1 and w_2 for primary inputs are listed in Table 2.[25]

Table 2: Price Data on Net Outputs and Primary Inputs for Canada, 1980-2004

Year	p_1	p_2	p_3	w_1	w_2
1980	3.0783	3.7382	3.3640	4.3250	2.8210
1981	3.4053	4.0361	3.7466	4.6735	3.1366
1982	3.7361	4.1491	3.9089	5.1695	3.2346
1983	3.9537	4.1960	3.9273	5.4053	3.3299
1984	4.1081	4.3480	4.1334	5.6786	3.4856
1985	4.2730	4.4370	4.2510	5.9370	3.5477
1986	4.4630	4.4283	4.3272	6.1151	3.6578
1987	4.6241	4.5167	4.2734	6.5117	3.8049

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[25] All prices were normalized to equal 1 in the year 1960. We did not use our data set which extends back to 1960 in the interests of presenting smaller tables.

1988	4.8124	4.5288	4.1715	6.9206	3.9791
1989	5.0277	4.6281	4.1734	7.2986	4.1243
1990	5.2515	4.5938	4.2160	7.6279	4.1099
1991	5.4192	4.4235	4.1456	8.0047	4.0010
1992	5.5112	4.5500	4.3145	8.2749	4.0053
1993	5.6198	4.7522	4.5751	8.4190	4.1214
1994	5.7082	5.0337	4.8661	8.4753	4.3004
1995	5.7797	5.3564	5.0152	8.5948	4.3944
1996	5.8433	5.3863	4.9523	8.7775	4.4662
1997	5.9309	5.3945	4.9883	9.1036	4.6262
1998	5.9969	5.3772	5.1623	9.3415	4.6238
1999	6.0794	5.4361	5.1471	9.5678	4.6415
2000	6.2151	5.7743	5.2620	10.0450	4.7601
2001	6.3336	5.8617	5.4230	10.3032	4.7135
2002	6.4492	5.7705	5.4544	10.4646	4.7970
2003	6.5617	5.6630	5.0758	10.6265	4.8548
2004	6.6784	5.7843	4.9621	10.8718	5.0059

The tests for technical efficiency of each observation, (1) and (2) in sections 3.1 and 3.2, were run using the quantity data listed in Table 1 above.[26] The relative technical efficiencies of the year i observation assuming a convex technology set, δ_i^*, and assuming a convex, constant returns to scale technology set, δ_i^{**}, are listed in Table 3 below. The cost minimization relative efficiencies ε_i^* defined by (8) and (9) in section 4.1 for the case of a convex technology and ε_i^{**} defined in section 4.2 for the case of a convex, constant returns to scale technology are also listed in Table 3 below. The profit maximization relative efficiencies α_i^* defined by (11) and (12) in section 4.1 for the case of a convex technology and α_i^{**} defined by (16) and (18) in section 4.2 for the case of a convex, constant returns to scale technology (with capital fixed) are also listed in Table 3 below.

Finally, we use the data in Tables 1 and 2 to construct:

- a chained Fisher (1922) ideal index of net outputs, Y^t for year t;
- a chained Fisher ideal index of primary inputs X^t for year t and
- a measure of *index number productivity* in year t equal to $Prod^t \equiv Y^t/X^t$.

In order to make the resulting index number estimates of Canada's productivity for the years 1980-2004, we normalize the productivities by dividing by $Prod^{2002}$. This makes the resulting normalized index number estimates of productivity, $NProd^i$, comparable to the profit maximizing estimates of relative efficiency listed in Table 3, since we had $\alpha_{2002}^* = \alpha_{2002}^{**} = 1$ and the year 2002 was the only efficient observation for both α_i^* and α_i^{**}. The normalized index number estimates of productivity are listed in the last column of Table 3.

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[26] We have three (net) outputs instead of two outputs but the reader need only modify the tests in the obvious ways.

Table 3: Relative Efficiencies for Canada, 1980-2004

Year i	δ_i^*	δ_i^{**}	ε_i^*	ε_i^{**}	α_i^*	α_i^{**}	$NProd^i$
1980	1.0000	1.0000	1.0000	0.9977	0.8308	0.8847	0.8629
1981	1.0000	1.0000	1.0000	1.0000	0.8480	0.8922	0.8604
1982	1.0000	1.0000	1.0000	1.0000	0.7574	0.8438	0.8422
1983	1.0000	1.0000	1.0000	1.0000	0.7659	0.8659	0.8630
1984	1.0000	1.0000	1.0000	1.0000	0.8163	0.8982	0.8894
1985	1.0000	1.0000	1.0000	1.0000	0.8345	0.9121	0.9015
1986	0.9912	0.9909	0.9893	0.9880	0.8343	0.9072	0.8929
1987	1.0000	1.0000	1.0000	1.0000	0.8465	0.9114	0.9026
1988	1.0000	1.0000	1.0000	1.0000	0.8600	0.9156	0.9095
1989	1.0000	1.0000	1.0000	1.0000	0.8528	0.9042	0.9021
1990	0.9844	0.9810	0.9728	0.9706	0.8345	0.8830	0.8833
1991	0.9824	0.9666	0.9596	0.9437	0.8170	0.8619	0.8655
1992	0.9874	0.9635	0.9601	0.9432	0.8273	0.8665	0.8717
1993	0.9890	0.9525	0.9632	0.9406	0.8457	0.8805	0.8844
1994	0.9924	0.9502	0.9732	0.9497	0.8767	0.9075	0.9088
1995	0.9882	0.9479	0.9704	0.9435	0.8804	0.9113	0.9147
1996	0.9922	0.9449	0.9701	0.9372	0.8857	0.9132	0.9179
1997	1.0000	0.9807	0.9955	0.9526	0.9147	0.9337	0.9355
1998	0.9978	0.9752	0.9892	0.9534	0.9322	0.9436	0.9457
1999	0.9992	0.9982	0.9945	0.9791	0.9580	0.9671	0.9675
2000	1.0000	1.0000	1.0000	1.0000	0.9795	0.9854	0.9838
2001	1.0000	1.0000	1.0000	1.0000	0.9780	0.9806	0.9812
2002	1.0000	1.0000	1.0000	1.0000	1.0000	1.0000	1.0000
2003	1.0000	1.0000	1.0000	1.0000	0.9951	0.9918	0.9926
2004	1.0000	1.0000	1.0000	1.0000	0.9985	0.9910	0.9928

Looking at Table 3, it can be seen that the various efficiency measures satisfy the following inequalities, which we showed in sections 3 and 4 must be satisfied:

(25) $\delta_i^{**} \leq \delta_i^*$;
(26) $\varepsilon_i^{**} \leq \varepsilon_i^*$;
(27) $\alpha_i^* \leq \varepsilon_i^* \leq \delta_i^*$;
(28) $\varepsilon_i^{**} \leq \delta_i^{**}$;
(29) $\alpha_i^{**} \leq \delta_i^{**}$.

For the Canadian data set, we also find *empirically* that

(30) $\alpha_i^{**} \leq \varepsilon_i^{**}$.

However, we cannot establish the inequality (30) as a *theoretical* certainty. Looking at α_i^* versus α_i^{**}, for the Canadian data, it can be seen that for the most part, $\alpha_i^* \leq \alpha_i^{**}$ and sometimes α_i^* is substantially below α_i^{**}; i.e., the relative efficiency of an observation when we assume profit maximizing behavior and a convex technology, α_i^*, is generally

less than the corresponding relative efficiency of an observation when we assume profit maximizing behavior subject to a fixed capital constraint and a convex, constant returns to scale technology, α_i^{**}. However, for the years 2003 and 2004, this relationship does not hold.

Perhaps the most interesting thing to note about the results listed in Table 3 is that with the exception of the first two years, the index number estimates of efficiency, $NProd^i$, are reasonably close to the efficiency estimates, α_i^{**}, which are based on a (variable) profit maximizing model where we assume capital is fixed and assume that there is a convex, constant returns to scale technology. These results are similar to the results obtained by Mendoza (1989; 111), who obtained nonparametric productivity indexes that were quite similar to the corresponding index number measures of productivity.[27]

7. A Comparison of the Alternative Methods for Measuring Productive Efficiency

We summarize our comparison of alternative methods for measuring the relative efficiency of a number of production units in the same industry in point form.

- Nonparametric or DEA techniques have an overwhelming advantage over index number and econometric methods when *only* quantity data are available. Index number methods cannot be implemented without a complete set of price and quantity data. Econometric methods (i.e., production function methods) are not likely to be successful if only quantity data are available due to limited degrees of freedom.[28]

- The relative efficiency of any single observation will tend to decrease as the sample size increases. All three methods have this problem.

- Nonparametric and econometric efficiency scores will tend to increase as we make less restrictive assumptions on the underlying technology; i.e., a quasiconcave technology set is less restrictive than a convex technology set which in turn is less restrictive than a constant returns to scale convex technology set. Index number estimates of efficiency remain unchanged as we change our assumptions on the technology.

- Nonparametric and economic efficiency scores will tend to decrease as we make stronger assumptions about the optimizing behaviour of producers; recall Rule 2 in section 5. It is not clear what will happen to econometric based efficiency scores under the same conditions. Since index number methods are based on the

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[27] Mendoza (1989; 129-134) also obtained econometric estimates of sectoral technical change for Canada and she compared these estimates with her nonparametric estimates of sectoral technical change. Her results showed that the econometric estimates of efficiency change are simply a highly smoothed version of the corresponding nonparametric estimates. Diewert and Wales (1992; 718) and Fox (1996) showed that econometric estimates of efficiency change were approximately equal to smoothed versions of index number estimates of productivity growth.

[28] Diewert (1992) discusses this point at some length.

assumption of complete optimizing behaviour we cannot vary our assumptions on optimizing behaviour when using index number methods.

- If we hold the number of observations in our sample constant but disaggregate the data so that the number of inputs or outputs is increased, then nonparametric efficiency scores will tend to increase[29]. However, index number efficiency scores will generally remain unaffected by increasing disaggregation[30]. It is not clear what will happen using econometric methods.

- The cost of computing index number estimates of relative efficiency is extremely low; the cost of the nonparametric estimates is low and the cost of computing econometric estimates can be very high if the number of goods exceeds 20 and flexible functional form techniques are used.[31]

- When complete price and quantity data are available, the nonparametric estimates based on a constant returns to scale technology and profit maximizing behaviour (subject to one input being fixed) are approximately equal to the corresponding index number estimates. Econometric estimates based on the same assumptions will tend to be similar to the first two sets of estimates (but much smoother in the time series context).

- Nonparametric techniques can be adapted to deal with situations where input prices are available but not output prices. Econometric techniques can also deal with this situation but index number methods cannot be used in this situation.[32]

- Nonparametric methods may be severely biased due to measurement errors; i.e., the best or most efficient observation in a DEA study may be best simply because some output was greatly overstated or some important input was greatly understated. Index number methods are also subject to measurement errors but econometric methods may be adapted to deal with gross outliers.

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[29] As we disaggregate, the objective functions of the various linear programming problems will remain unchanged but the feasible regions for the problems become more constrained or smaller and hence the objective function minimums for the linear programming problems will become larger. Hence, the loss measures will decrease or remain constant and thus efficiency will tend to increase as we disaggregate. This point was first made by Nunamaker (1985). The profit maximization problems (11) and (16) are not affected by disaggregation.

[30] This follows from the approximate consistency in aggregation property of superlative index number formulae like the Fisher and Törnqvist formulae; see Diewert (1978; 889 and 895).

[31] The cost of estimating a fully flexible or semiflexible functional form can be high in terms of the analyst's time in doing the econometric estimation. When curvature conditions are imposed using the normalized quadratic functional form and the number of commodities are large, then in order to ensure convergence of the nonlinear regression using Shazam, it is necessary to gradually increase the rank of the substitution matrix by adding an additional rank one matrix to the already estimated substitution matrix and then rerun the model using the finishing parameter values of the previous model as starting values for the new model and so on. The procedure terminates after an iteration where the log likelihood of the model does not increase significantly.

[32] An exception occurs if there is only one output.

Our overall conclusion is that DEA methods for measuring relative efficiency can be used profitably in a wide variety of situations when other methods are not practical or are impossible to use.

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